

# To be East Pasco's Most Caring Company

## Operational Excellence

### Craveable Food

Make it safe and follow procedures

### Fast & Accurate Service

Be quick and confirm orders

### Welcoming Environment

Keep it clean, safe, and refreshing



## 2nd Mile Service

### Personal

Use names and share a warm welcome and fond farewell

### Proactive

Check in and anticipate needs

### Generous

Surprise and delight with food, fun, and more

## Attentive & Friendly Team Members

Pay attention to details, deliver Core 4, and recover quickly



GROW OUR OCCASIONS TO CARE

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